

# **Quality Statement & Policy**

### Introduction

BACTEC International Ltd is an International Explosive Ordnance Disposal and Landmine Clearance Company.

## **Mission Statement**

To maintain and build on BACTEC's professional reputation for providing effective Mine/UXO risk mitigation services worldwide in the required timeframes, in budget and using the most suitable and effective personnel and equipment for the task. This is underpinned by our Company ethos of Globally Trusted Locally Dependable.

## **Objectives**

BACTEC's objectives are to:

- 1. Train and develop local and international staff so that they can provide and sustain the services to required high standards. Every employee must be involved, motivated and knowledgeable for us to remain successful.
- 2. To provide stringent quality, environmental and health and safety standards through accreditation to ISO standards and an integrated management system.
- 3. Remain committed to new technology with highly trained field operatives and technically qualified staff.
- 4. Support continuous improvements in business operations
- 5. Diversifying where suitable opportunities arise (ie Bombrisk Preliminary UXO Risk Reports)
- 6. Annually review the quality objectives to meet customer requirements
- 7. Continue to develop our corporate social responsibility programme by supporting socioeconomic capacity development in local communities where Bactec operate worldwide.

#### **Management Systems**

The integrated management system operated allows us to demonstrate that BACTEC fulfils its legal, regulatory, customer and third party requirements and responsibilities.

### Responsibility

The integrated management system is designed to support BACTEC business and to be accessible, understood and effectively employed. All members of staff are responsible for implementing the processes and assisting in its continual development.

Signed

Date 13<sup>th</sup> February 2013

Kevin Kneebone Managing Director